

R 041955Z SEP 07 ZUI ASN-A13248000008

FM COGARD PSC TOPEKA KS//CSD//

TO AIG 11939

INFO COMDT COGARD WASHINGTON DC//CG-1/CG-102/CG-6//

BT

UNCLAS //N05230//

SUBJ: SCHEDULED DIRECT-ACCESS (DA) DOWNTIME

1. DA WILL NOT BE AVAILABLE FOR APPROXIMATELY TWELVE HOURS BEGINNING AT 1400 (CENTRAL TIME), SATURDAY, 15SEP2007. THE CONTACT DATA CENTER WILL BE PERFORMING INFRASTRUCTURE IMPROVEMENTS DURING THIS PERIOD.

2. CUSTOMER INQUIRIES MAY BE DIRECTED TO PSC CUSTOMER CARE BRANCH (CCB) AT 785-339-2200/TOLL FREE 1-866-772-8724, VIA E-MAIL TO PSC-CUSTOMERCARE(AT)USCG.MIL, OR BY COMPLETING THE WEB FORM AT THE LINK NOTED BELOW. PHONE SUPPORT HOURS OF OPERATION ARE WEEKDAYS 0700 TO 1600 AND 0730 TO 1600 (CENTRAL TIME) ON SCHEDULED WEEKENDS. FY07 WEEKEND STAFFING SCHEDULE IS AVAILABLE AT [HTTP://WWW.USCG.MIL/HQ/PSC/CUSTOMERSERVICE.SHTM](http://www.uscg.mil/hq/psc/customerservice.shtm).

BT

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