

UNCLAS

SUBJ: SCHEDULED DIRECT-ACCESS (DA) DOWNTIME

1. DA WILL NOT BE AVAILABLE FROM 1400 TO 2200 ON 20 OCT 07 (CDT) (201900Z OCT 07 TO 210300Z OCT 07). THE CONTRACT DATA CENTER WILL BE PERFORMING INFRASTRUCTURE IMPROVEMENTS DURING THIS PERIOD.

2. CUSTOMER INQUIRIES MAY BE DIRECTED TO PSC CUSTOMER CARE BRANCH (CCB) AT 785-339-2200/TOLL FREE 1-866-772-8724, VIA E-MAIL TO PSC-CUSTOMERCARE(AT)USCG.MIL, OR BY COMPLETING THE WEB FORM AT THE LINK NOTED BELOW. PHONE SUPPORT HOURS OF OPERATION ARE WEEKDAYS 0700 TO 1600 AND 0730 TO 1600 (CDT) ON SCHEDULED WEEKENDS.

FY08 WEEKEND STAFFING SCHEDULE IS AVAILABLE AT [HTTP://WWW.USCG.MIL/HQ/PSC/CUSTOMERSERVICE.SHTM](http://www.uscg.mil/hq/psc/customerservice.shtm).

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